

## Customer Update

### **Nippon Kornmeyer Carbon Group (NKCG) introduced integrated Management Handbook and recertified ISO 9001**

Windhagen, November 2018

Dear valued partner,

herewith we would like to inform you that NKCG introduced a comprehensive Operations Management System to standardize processes and work out a common understanding in the production as well in surrounding departments.

**As a result we obtained the new ISO 9001:2015 Quality Management Certificate in November 2018.**

In addition to that, the management handbook sets the base for the introduction of ISO 14001 (Environmental Management), ISO 50001 (Energy Management) and ISO 45001 (Health & Safety). We are planning to accomplish the certifications within the next two years.

The customer satisfaction analysis performed in 2018 confirms that we were able to achieve a very high level of customer satisfaction. Nevertheless our team is aiming to continuously improve the quality level of our products and services.

For any further questions please do not hesitate to contact your NKCG team or visit NKCG website at <http://carbongroup.de/>

**Torsten Kornmeyer**  
Managing Director

**Masaki Enomoto**  
Managing Director

## Image

Certificate ISO 9001 by GUTcert, Berlin



### About Nippon Kornmeyer Carbon Group

Nippon Kornmeyer Carbon Group (NKCG) is a company jointly operated by the shareholders of Kornmeyer Carbon-Group (Germany) and Nippon Carbon Co. Ltd. (Japan), a Tokyo stock exchange listed carbon manufacturer.

NKCG specializes in design, manufacturing, coating, purification and technical support of carbon- and ceramic-based materials for our customers in Europe, Middle-East, Africa and Americas.

Key industries served cover the segments: heat treatment, automotive, solar, semiconductor and aerospace.

Further information on NKCG and Nippon Carbon Co., Ltd. can be found in NKCG`s newsroom at [www.carbongroup.de](http://www.carbongroup.de) or [www.carbon.co.jp](http://www.carbon.co.jp).

### Important note

This news release may contain forward-looking statements based on current assumptions and forecasts made by Nippon Kornmeyer Carbon Group GmbH. Various known and unknown risks, uncertainties and other factors could lead to material differences between the actual future results, financial situation, development or performance of the company and the estimates given here. The company assumes no liability to update these forward-looking statements or to make them conform to future events or developments.

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